



APCI eTalk Bank By Phone Access

APCI FCU eTalk Access Number: 800-707-2724

- ▶ Enter your six-digit member number (include leading zeros)
- ▶ Enter your four-digit PIN (personal identification number)

The following commands are available at any time throughout the call:

- Service Representative: press 0
- Main Menu: press 3 and the * key
- Go Back: press *
- Skip: press 5 and the * key
- Repeat: press #
- Change Member: press 9 and the * key
- Hang Up: press 7 and the * key
- Help: press 1 and the * key



Menu Options:*	Menu Categories:
1. Account Balance	Savings
2. Account History	Checking
3. Transfer Funds or Make a Payment	Money Market
1. Funds Transfer	Certificates
• Transfer Funds Immediately	IRA Shares
• Schedule Funds Transfers	Loan Account
2. Payments	
• Payment Immediately	
• Payments Scheduled	
3. Hear Existing Scheduled Transfers	
4. Delete an Existing Transfer	
4. Savings, Checking and Loan Withdrawal	
5. Card Services	
1. Deactivate a card or report a card lost stolen	
6. More Options	
1. Stop Payments	
• Stop Payment	
• Stop Payment History	
2. Change PIN	
3. Get Credit Union Information	

* It is no longer necessary to press # after menu options